

**QUALITY MANAGEMENT SYSTEM POLICY, VISION, MISSION AND
VALUES** Escreva uma equação aqui.

After 25 years on the market, Neutroplast has laid out its strategic goals in line with the individual interests of its stakeholders, ensuring the success of everyone.

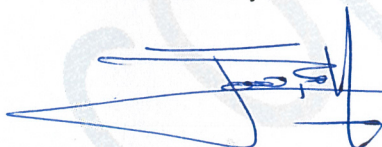

Through its quality standards, Neutroplast complies with legal and regulatory requirements for the pharmaceutical industry and manufacturing of medical devices throughout the entire product lifecycle. Since 2000, its quality system has been certified under ISO 9001, for all of the company's services.

ISO13485 and ISO15378 certifications, together with Directive 93/42/EC on the marking of medical devices, demonstrate Neutroplast's commitment to meeting the quality standards of the pharmaceutical sector, together with the Good Manufacturing Practice (GMP) implicit in FDA norms and requirements.

Confident that our human resources are a key part of our success, we put a strong emphasis on their training and satisfaction, always seeking to make the company a benchmark in this area.

By constantly improving our products and services, we seek to align them to our customers' needs. To monitor these improvements, we evaluate customer satisfaction through performance criteria for the services we provide.

DATE: 01 February 2018

  **NEUTROPLAST**